

Références

1. Sondage réalisé par la firme *Repères* à l'hiver 2018, <http://www.fiqsante.qc.ca/secteurs-et-services/organisation-du-travail/soins-securitaires/ratios/>.
2. Kalisch, B., Gosselin, K. et Choi S.H. (2012). A comparison of patient care units with high versus low levels of missed nursing care. *Health Care Management Review*. Voir aussi : FIQ. (2017). *Livre noir de la sécurité des soins*. (http://www.fiqsante.qc.ca/wp-content/uploads/2017/11/FIQ-LivreNoir_FR_Web.pdf?download=1)
3. Tchouaket, E., Dubois, C.-A. et D'Amour, D. (2017). The economic burden of nurse-sensitive adverse events in 22 medical-surgical units: retrospective and matching analysis. *Journal of Advanced Nursing*, 73 (7), 1696-1711.
4. Aiken L.H. et al. (2002). Hospital Nurse Staffing and Patient Mortality, Nurse Burnout, and Job Dissatisfaction. *Journal of the American Medical Association*, 288 (16).
5. Miller K. (2013). Risk factors and impacts of occupational injury in healthcare workers: A critical review. *OA Musculoskeletal Medicine*, 1 (4).
6. MacPhee M., S. Dahinten et F. Havaei. (2017). The Impact of Heavy Perceived Nurse Workloads on Patient and Nurse Outcomes. *Administrative Science*, 7 (7).
7. La dotation est mesurée par les heures-soins par résident par jour. Trinkoff A.M. et al. (2005). Staffing and Worker Injury in Nursing Homes. *American Journal of Public Health*, 95 (7).
8. Cohen M., et al. (2004). Workload as a Determinant of Staff Injury in Intermediate Care. *International Journal of Occupational and Environmental Health*, (10), 375-383.
9. Aiken, L. H., et al. (2011). Implications of the California nurse staffing mandate for other states. *Health Services Research*, 45 (4), 904-921.
- Stamp, K. D., et al. (2014). Predictors of Excess Heart Failure Readmissions. *Journal of Nursing Care Quality*, 29 (2), 115-123.
- Flanagan J. et al. (2016). Predictors of 30-Day Readmission for Pneumonia. *The Journal of Nursing Administration*, 46 (2), 69-74.
- Chan, T. C., et al. (2010). Effect of mandated nurse-patient ratios on patient wait time and care time in the emergency department. *Academic Emergency Medicine*, 17 (5), 545-552.
- Aiken, L. H., et al. (2011). Implications of the California nurse staffing mandate for other states. *Health Services Research*, 45 (4), 904-921.
10. Leigh, J. P., et al. (2015). California's nurse-to-patient ratio law and occupational injury. *Occupational and Environmental Health*, 88 (4), 477-484.